

## Every business needs off site back up

### Key Features

#### Live Backup:

- a complete disaster recovery solution reducing downtime to a minimum
- data automatically backed up off site to two different datacentres
- on site backup allows you to restore with data that is fifteen minutes old
- data is encrypted and only a password holder can access the data
- minimum contract of one year

#### Backup Light:

- off site back up service ideal for smaller businesses
- you only pay for the amount of data you backup
- data automatically backed up off site to two different datacentres
- data is encrypted so only a password holder can access the data
- No minimum contract

### What would your business do if it lost its data?

All businesses rely on data to some extent or another, and lost data can be very costly in terms of downtime. With some data, such as customer records and accounts, being almost irreplaceable if lost.

Shadowfax recommends that all businesses should have an automatic off site storage system in place, to ensure your back up is always completed and accessible.

### How can we help protect your data?

Our back up solutions ensure that your data is automatically backed up every night to two separate off site datacentres.

Your data is encrypted and only a password holder can gain access, ensuring that your data is secure whilst off site.

If you do lose some saved files we can restore them within minutes, and complete a full restore within a day.

### What is disaster recovery?

With Live Backup even if your device is destroyed or stolen your data will be secure. In the event of such a disaster a replacement device, complete with the off site copy of your data, will be with you within two working days. This can then act as temporary server whilst we source your new hardware.

“Shadowfax have provided our company with technical support and hardware solutions over the past 5 years. Systems that are specified correctly, maintained regularly and fixed immediately have been the measure of Shadowfax’s success and the reason for our ongoing relationship”

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call **Shadowfax** today on 01279 813076 and put your IT in safe hands

